

News Release
FOR IMMEDIATE RELEASE

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NEW Valley Heating, Cooling, Electrical and Solar Diamond Certified Company Report SUMMARY UPDATE

Celebrates 63rd anniversary, publishes new blog on its website, new survey responses posted

Petaluma, CA, April 17, 2025 – Diamond Certified Resource has published a new Company Report Summary Update on [Valley Heating, Cooling, Electrical and Solar](https://valleyheating.com). This newly researched report for quality-seeking Bay Area consumers adds to Valley Heating, Cooling, Electrical and Solar's deep info company report on diamondcertified.org, which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.

Valley Heating, Cooling, Electrical and Solar has earned Diamond Certified for 20 consecutive years, with 455 verified customers surveyed and a customer loyalty rate of 96%. The company provides HVAC, electrical, and solar services for residential and light commercial clients in Santa Clara County, San Mateo County, and Parts of Santa Cruz and Alameda Counties.



President Cindy Faulkner, Diamond Certified Expert Contributor

Cindy Faulkner is a veteran of the HVAC industry who has contributed her expertise to help Bay Area residents improve their heating, air conditioning, electrical and solar projects. She is available to provide her unique insights on all types of HVAC topics. Reach her directly for interviews at cfaulkner@valleyheating.com or (408) 827-8994.



Cindy's expert tips and additional information about Valley Heating, Cooling, Electrical and Solar can be found below.

[Valley Heating, Cooling, Electrical and Solar Diamond Certified Company Report + New SUMMARY UPDATE](#)

Valley Heating, Cooling, Electrical and Solar Diamond Certified Video Reports

[Company Profile](#)

[Company Story](#)

[Expert Contributions](#)

President Cindy Faulkner's Diamond Certified Expert Contributions

[Cindy Faulkner Profile](#)

[Cindy Faulkner Expert Tip: How to Replace Your Thermostat](#)

[Cindy Faulkner Expert Tip: 3 Home Heating Options](#)

[Cindy Faulkner Expert Tip: Benefits of a Ductless Mini-Split System](#)

[Cindy Faulkner Expert Video: Installing a New Thermostat](#)

“Valley Heating, Cooling, Electrical and Solar has earned Diamond Certified for two decades, and we’re proud to add even more deep research about them in this new Summary Update,” says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource. “When you read their survey responses and see photos of their jobs, they really stand out as an exceptional HVAC, electrical and solar contractor.”

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company’s customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company’s entire customer base, each company’s research results truly represent its customer satisfaction level. Most companies can’t pass the rating.

About Valley Heating, Cooling, Electrical and Solar

[Valley Heating, Cooling, Electrical and Solar](#) installs and services all brands of air conditioners, heat pumps, furnaces, fan coils, filtration, thermostats and fireplace inserts; cleans ducts; and provides electrical services like panel upgrades, wiring, and repair and installation of lighting, fans, and switches for residential and light commercial clients. In 2009, the company expanded its services to include sales and installation of solar photovoltaic systems for homes and offices.

Cindy Faulkner is president of Valley Heating, Cooling, Electrical and Solar, a Diamond Certified HVAC, electrical and solar contractor. She can be contacted at cfaulkner@valleyheating.com or (408) 827-8994.

About American Ratings Corporation

American Ratings Corporation (ARC), the creator of [Diamond Certified Resource](#), the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country’s most accurate ratings of local companies. It also creates deeply researched company reports and consumer

guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise® earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9 geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

Greg Louie is CEO of ARC. He can be contacted at greglouie@diamondcertified.org or (925) 548-3175.