

News Release
FOR IMMEDIATE RELEASE

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NEW The Pool Doctor Diamond Certified Company Report SUMMARY UPDATE
Celebrates 70th anniversary, attends Western Pool and Spa Show, honored at 2026 Bagna Cauda dinner, new survey responses posted

Petaluma, CA, April 20, 2026 – Diamond Certified Resource has published a new Company Report Summary Update on [The Pool Doctor](https://www.thepooldoctor.com). This newly researched report for quality-seeking Bay Area consumers adds to The Pool Doctor’s deep info company report on [diamondcertified.org](https://www.diamondcertified.org), which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.



The Pool Doctor has earned Diamond Certified for 21 consecutive years, with 491 verified customers surveyed and a customer loyalty rate of 97%. The company services and repairs pools and spas for residential and commercial clients in Alameda, Contra Costa, and Solano Counties.

Owner Gary Heath, Diamond Certified Expert Contributor

Gary Heath is a veteran of the swimming pool industry who has contributed his expertise to help Bay Area residents improve their pool projects. He is available to provide his unique insights on all types of swimming pool topics. Reach him directly for interviews at gary@thepooldoctors.com or (510) 223-7537.



Gary’s expert tips and additional information about The Pool Doctor can be found below.

[The Pool Doctor Diamond Certified Company Report + New SUMMARY UPDATE](#)

The Pool Doctor Diamond Certified Video Reports

[Company Profile](#)
[Company Story](#)
[Expert Contributions](#)

Owner Gary Heath's Diamond Certified Expert Contributions

[Gary Heath Profile](#)

[Gary Heath Expert Tip: The Dangers of Letting an Unlicensed Contractor Work on Your Pool](#)

[Gary Heath Expert Video: Hiring a Licensed Pool Professional](#)

“The Pool Doctor has earned Diamond Certified for over two decades, and we’re proud to add even more deep research about them in this new Summary Update,” says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource. “When you read their survey responses and see photos of their jobs, they really stand out as an exceptional swimming pool company.”

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company’s customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company’s entire customer base, each company’s research results truly represent its customer satisfaction level. Most companies can’t pass the rating.

About The Pool Doctor

[The Pool Doctor](#) has been servicing and repairing Bay Area pools and spas since 1956. The company provides full maintenance and upkeep, including cleaning, consultation and chemical treatment. Each pool is visited on a schedule that’s customized to meet the client’s needs.

Gary Heath is owner of The Pool Doctor, a Diamond Certified swimming pool company. He can be contacted at gary@thepooldoctors.com or (510) 223-7537.

About American Ratings Corporation

American Ratings Corporation (ARC), the creator of [Diamond Certified Resource](#), the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country’s most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise® earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9 geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

Greg Louie is CEO of ARC. He can be contacted at greglouie@diamondcertified.org or (925) 548-3175.