News Release FOR IMMEDIATE RELEASE

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NEW SplashWorks Diamond Certified Company Report SUMMARY UPDATE

Wins 2024 Room of the Year award from Decorative Plumbing + Hardware Association, partners with Franz Viegener, new survey responses posted

Petaluma, CA, February 24, 2025 – Diamond Certified Resource has published a new Company

Report Summary Update on <u>SplashWorks</u>. This newly researched report for quality-seeking Bay Area consumers adds to SplashWorks' deep info company report on <u>diamondcertified.org</u>, which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.

SplashWorks has earned Diamond Certified for 21 consecutive years, with 445 verified customers surveyed and a customer loyalty rate of 99%. The company provides high-end kitchen and bathroom products for clients throughout California.



SplashWorks Diamond Certified Company Report + New SUMMARY UPDATE

SplashWorks Diamond Certified Video Reports

Company Profile
Company Story

"SplashWorks has earned Diamond Certified for over two decades, and we're proud to add even more deep research about them in this new Summary Update," says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource. "When you read their survey responses and see photos of their jobs, they really stand out as an excellent kitchen and bath showroom."

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company's customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company's entire customer base, each company's research results truly represent its customer satisfaction level. Most companies can't pass the rating.

About SplashWorks

<u>SplashWorks</u> specializes in high-end kitchen and bathroom products for clients who are building new homes, remodeling kitchens and bathrooms, or simply updating their living spaces. After working for Saratoga Plumbing Supply for eight years, Eric Nelson bought the company from its original owner in 1995 and renamed it in 2006.

Eric Nelson is owner of SplashWorks, a Diamond Certified kitchen and bath showroom. He can be contacted at eric@splashworkskb.com or (408) 840-3916.

About American Ratings Corporation

American Ratings Corporation (ARC), the creator of <u>Diamond Certified Resource</u>, the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country's most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise® earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9 geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

Greg Louie is CEO of ARC. He can be contacted at greglouie@diamondcertified.org or (925) 548-3175.