

## News Release FOR IMMEDIATE RELEASE

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### **NEW Smart Plumbers, Inc. Diamond Certified Company Report SUMMARY UPDATE** *Celebrates 23rd anniversary, publishes new blog on its website, new survey responses posted*

Petaluma, CA, December 4, 2025 – Diamond Certified Resource has published a new Company Report Summary Update on [Smart Plumbers, Inc.](https://www.smartplumber.com) This newly researched report for quality-seeking Bay Area consumers adds to Smart Plumbers' deep info company report on [diamondcertified.org](https://www.diamondcertified.org), which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.

Smart Plumbers, Inc. has earned Diamond Certified for 20 consecutive years, with 574 verified customers surveyed and a customer loyalty rate of 94%. The company provides plumbing installation and repair services for residential, commercial and industrial clients in Santa Clara and San Mateo Counties.

#### **Owner Jin Lee, Diamond Certified Expert Contributor**

Jin Lee is a veteran of the plumbing industry who has contributed his expertise to help Bay Area residents improve their plumbing projects. He is available to provide his unique insights on all types of plumbing topics. Reach him directly for interviews at [jin@smartplumber.com](mailto:jin@smartplumber.com) or (408) 247-2400.



Jin's expert tips and additional information about Smart Plumbers, Inc. can be found below.

[Smart Plumbers, Inc. Diamond Certified Company Report + New SUMMARY UPDATE](https://www.smartplumber.com)

**Smart Plumbers, Inc. Diamond Certified Video Reports**  
[Company Profile](https://www.smartplumber.com)

[Company Story](#)  
[Expert Contributions](#)

## **Owner Jin Lee's Diamond Certified Expert Contributions**

[Jin Lee Profile](#)

[Jin Lee Expert Tip: Locating Your Water Shut-Off Valve](#)

[Jin Lee Expert Video: Locating Your Water Shut-Off Valve](#)

“Smart Plumbers, Inc. has earned Diamond Certified for two decades, and we’re proud to add even more deep research about them in this new Summary Update,” says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource. “When you read their survey responses and see photos of their jobs, they really stand out as a tremendous plumbing company.”

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company’s customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company’s entire customer base, each company’s research results truly represent its customer satisfaction level. Most companies can’t pass the rating.

### **About Smart Plumbers, Inc.**

[Smart Plumbers, Inc.](#) is a full-service plumbing firm that serves residential, commercial, and industrial clients in Santa Clara and San Mateo Counties. The company’s main focus is installing and repairing drains, faucets, toilets, gas and water lines, garbage disposals, and water heaters, but it also handles excavation projects; offers hydro jetting, trenchless pipe work and video line inspection; performs septic tank and leach field inspections and repairs; and installs wastewater treatments.

Jin Lee is owner of Smart Plumbers, Inc., a Diamond Certified plumbing company. He can be contacted at [jin@smartplumber.com](mailto:jin@smartplumber.com) or (408) 247-2400.

### **About American Ratings Corporation**

American Ratings Corporation (ARC), the creator of [Diamond Certified Resource](#), the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country’s most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise® earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at [diamondcertified.org](http://diamondcertified.org). They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9 geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

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