News Release FOR IMMEDIATE RELEASE

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NEW Rooter Hero Plumbing Diamond Certified Company Report SUMMARY UPDATE

Celebrates 14th anniversary, offers new discounts, new blog added to website, new survey responses posted

Petaluma, CA, September 12, 2025 – Diamond Certified Resource has published a new

Company Report Summary Update on <u>Rooter Hero Plumbing</u>. This newly researched report for quality-seeking Bay Area consumers adds to Rooter Hero Plumbing's deep info company report on <u>diamondcertified.org</u>, which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.

Rooter Hero Plumbing has earned Diamond Certified for 11 consecutive years, with 214 verified customers surveyed and a customer loyalty rate of 91%. The company provides plumbing installation and repair services for residential and commercial clients in Contra Costa, Alameda, and Solano Counties.



Rooter Hero Plumbing Diamond Certified Company Report + New SUMMARY UPDATE

Rooter Hero Plumbing Diamond Certified Video Reports

Company Profile
Company Story

"Rooter Hero Plumbing has earned Diamond Certified for over a decade, and we're proud to add even more deep research about them in this new Summary Update," says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource. "When you read their survey responses and see photos of their jobs, they really stand out as an excellent plumbing company."

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company's customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company's entire customer base, each company's research results truly represent its customer satisfaction level. Most companies can't pass the rating.

About Rooter Hero Plumbing

Rooter Hero Plumbing provides a wide range of plumbing services for residential and commercial clients in Contra Costa, Alameda, and Solano Counties. The company has the in-house capabilities to work on everything from routine fixture installations and repairs to sewer line inspections and replacements, and its technicians are available 24/7 to handle plumbing emergencies.

John Akhoian is owner of Rooter Hero Plumbing, a Diamond Certified plumbing company. He can be contacted at customerservice@rooterhero.com or (925) 388-6997.

About American Ratings Corporation

American Ratings Corporation (ARC), the creator of <u>Diamond Certified Resource</u>, the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country's most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise[®] earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9 geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

Greg Louie is CEO of ARC. He can be contacted at greglouie@diamondcertified.org or (925) 548-3175.