News Release FOR IMMEDIATE RELEASE

Robert Hopfner, Owner Pacific Coast Carpet, Inc. (925) 679-5926 robertobob@msn.com

Greg Louie, CEO American Ratings Corporation (925) 548-3175 greglouie@diamondcertified.org





NEW Pacific Coast Carpet, Inc. Diamond Certified Company Report SUMMARY UPDATE

Celebrates 49th anniversary, moves to new showroom, new projects completed, new survey responses posted

Petaluma, CA, September 26, 2025 – Diamond Certified Resource has published a new

Company Report Summary Update on <u>Pacific Coast Carpet</u>, <u>Inc.</u> This newly researched report for quality-seeking Bay Area consumers adds to Pacific Coast Carpet's deep info company report on <u>diamondcertified.org</u>, which includes indepth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.

Pacific Coast Carpet, Inc. has earned Diamond Certified for 15 consecutive years, with 250 verified customers surveyed and a customer loyalty rate of 94%. The company provides and installs carpet and flooring products for residential and commercial clients throughout Central Contra Costa County.



Pacific Coast Carpet, Inc. Diamond Certified Company Report + New SUMMARY UPDATE

Pacific Coast Carpet, Inc. Diamond Certified Video Reports

Company Profile
Company Story

"Pacific Coast Carpet, Inc. has earned Diamond Certified for over a decade, and we're proud to add even more deep research about them in this new Summary Update," says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource. "When you read their survey responses and see photos of their jobs, they really stand out as a tremendous flooring company."

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company's customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company's entire customer base, each company's research results truly represent its customer satisfaction level. Most companies can't pass the rating.

About Pacific Coast Carpet, Inc.

<u>Pacific Coast Carpet, Inc.</u> sells and installs carpeting, hardwood, tile, laminate, and vinyl/resilient flooring made by leading manufacturers such as Shaw, Mannington, Royalty, Armstrong, and Beaulieu/Bliss. The company also makes area rugs, and its bilingual sales professionals are trained to explain the benefits of different products and help customers choose the right flooring to fit their lifestyles and budgets.

Robert Hopfner is owner of Pacific Coast Carpet, Inc., a Diamond Certified flooring company. He can be contacted at robertobob@msn.com or (925) 679-5926.

About American Ratings Corporation

American Ratings Corporation (ARC), the creator of <u>Diamond Certified Resource</u>, the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country's most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise[®] earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9 geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

Greg Louie is CEO of ARC. He can be contacted at greglouie@diamondcertified.org or (925) 548-3175.