News Release FOR IMMEDIATE RELEASE

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NEW North Coast Carpet Care, Inc. Diamond Certified Company Report SUMMARY UPDATE

Celebrates 37th anniversary, new projects completed, new survey responses posted

Petaluma, CA, August 8, 2025 – Diamond Certified Resource has published a new Company

Report Summary Update on North Coast Carpet Care, Inc. This newly researched report for quality-seeking Bay Area consumers adds to North Coast Carpet Care's deep info company report on diamondcertified.org, which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.

North Coast Carpet Care, Inc. has earned Diamond Certified for 24 consecutive years, with 445 verified customers surveyed and a customer loyalty rate of 96%. The company cleans carpets, flooring, and all types of furnishings for residential and commercial clients in Marin, Sonoma, and Napa Counties.



North Coast Carpet Care, Inc. Diamond Certified Company Report + New SUMMARY UPDATE

North Coast Carpet Care, Inc. Diamond Certified Video Reports

<u>Company Profile</u>

<u>Company Story</u>

"North Coast Carpet Care, Inc. has earned Diamond Certified for over two decades, and we're proud to add even more deep research about them in this new Summary Update," says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified

Resource. "When you read their survey responses and see photos of their jobs, they really stand out as a fantastic carpet cleaning company."

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company's customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company's entire customer base, each company's research results truly represent its customer satisfaction level. Most companies can't pass the rating.

About North Coast Carpet Care, Inc.

North Coast Carpet Care, Inc. cleans carpets, upholstery, drapes, tile and grout, hardwood floors, area and Oriental rugs, and other furnishings for residential and commercial clients in Marin, Sonoma, and Napa Counties. The family-owned and operated company's process includes pre-spotting, pre-conditioning, and moving and replacing most furniture. In addition to its regular services, it cleans automobile and RV interiors; repairs and restretches carpets; and offers fiber protection for carpets, upholstery and area rugs.

Melanie Ensey is office manager of North Coast Carpet Care, Inc., a Diamond Certified carpet cleaning company. She can be contacted at melanie@northcoastcarpetcare.com or (800) 573-3555.

About American Ratings Corporation

American Ratings Corporation (ARC), the creator of <u>Diamond Certified Resource</u>, the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country's most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise[®] earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9 geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

Greg Louie is CEO of ARC. He can be contacted at greglouie@diamondcertified.org or (925) 548-3175.