News Release FOR IMMEDIATE RELEASE

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NEW Moore Home Services Diamond Certified Company Report SUMMARY UPDATE

Celebrates 16th anniversary, offers new summer-related discounts, new survey responses posted

Petaluma, CA, May 7, 2025 – Diamond Certified Resource has published a new Company Report Summary Update on Moore Home Services. This newly researched report for quality-seeking Bay Area consumers adds to Moore Home Services' deep info company report on diamondcertified.org, which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and

Moore Home Services has earned Diamond Certified for 12 consecutive years, with 425 verified customers surveyed and a customer loyalty rate of 98%. The company services, repairs, and installs HVAC and plumbing systems for homeowners in Sonoma, Marin, and Napa Counties.



Moore Home Services Diamond Certified Company Report + New SUMMARY UPDATE

Moore Home Services Diamond Certified Video Reports

Company Profile
Company Story

more.

"Moore Home Services has earned Diamond Certified for over a decade, and we're proud to add even more deep research about them in this new Summary Update," says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource. "When you read their survey responses and see photos of their jobs, they really stand out as an excellent company."

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company's customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company's entire customer base, each company's research results truly represent its customer satisfaction level. Most companies can't pass the rating.

About Moore Home Services

<u>Moore Home Services</u> specializes in the installation of energy-efficient replacement systems. The company services, repairs, and installs all types and brands of heaters, air conditioners, and home plumbing systems throughout Sonoma, Marin and Napa Counties. Its technicians receive more than 150 hours of annual training to ensure they're up-to-date on the latest equipment in the industry.

Katey Stern is senior marketing vice president at Moore Home Services, a Diamond Certified HVAC and plumbing company. She can be contacted at kstern@championsgh.com or (707) 219-8615.

About American Ratings Corporation

American Ratings Corporation (ARC), the creator of <u>Diamond Certified Resource</u>, the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country's most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise[®] earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9 geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

Greg Louie is CEO of ARC. He can be contacted at greglouie@diamondcertified.org or (925) 548-3175.