News Release FOR IMMEDIATE RELEASE

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NEW Martin & Harris Appliances Diamond Certified Company Report SUMMARY UPDATE

Celebrates 70th anniversary, offers new rebates, new survey responses posted

Petaluma, CA, July 31, 2025 – Diamond Certified Resource has published a new Company Report Summary Update on Martin & Harris Appliances. This newly researched report for quality-seeking Bay Area consumers adds to Martin & Harris Appliances' deep info company report on diamondcertified.org, which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.

Martin & Harris Appliances has earned Diamond Certified for 17 consecutive years, with 275 verified customers surveyed and a customer loyalty rate of 94%. The company sells and services all types of household appliances at its San Rafael showroom.



Sales Associate Mike Patterson, Diamond Certified Expert Contributor

Mike Patterson is a veteran of the appliance industry who has contributed his expertise to help Bay Area residents improve their appliance projects. He is available to provide his unique insights on all types of appliance topics. Reach him directly for interviews at sales@martin-harris.com or (415) 347-6979.



Mike's expert tips and additional information about Martin & Harris Appliances can be found below.

Martin & Harris Appliances Diamond Certified Company Report + New SUMMARY UPDATE

Martin & Harris Appliances Diamond Certified Video Reports

Company Profile
Company Story
Expert Contributions

Sales Associate Mike Patterson's Diamond Certified Expert Contributions

Mike Patterson Profile

Mike Patterson Expert Tip: How to Measure Space for a New Appliance

Mike Patterson Expert Video: Measuring for a New Refrigerator

"Martin & Harris Appliances has earned Diamond Certified for nearly two decades, and we're proud to add even more deep research about them in this new Summary Update," says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource. "When you read their survey responses and see photos of their jobs, they really stand out as an exceptional appliance showroom."

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company's customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company's entire customer base, each company's research results truly represent its customer satisfaction level. Most companies can't pass the rating.

About Martin & Harris Appliances

Martin & Harris Appliances sells refrigerators, dishwashers, laundry machines, ovens, cooktops, and many other products from top manufacturers such as Maytag, General Electric, Whirlpool, KitchenAid and Bosch. The family-owned and operated company's San Rafael showroom features appliance demonstrations in practical home environments, and its in-house sales professionals are trained to help customers identify the right products to fit their specific needs and budgets.

Paul Berry is owner of Martin & Harris Appliances, a Diamond Certified appliance showroom. He can be contacted at pberry@martin-harris.com or (415) 347-6979.

About American Ratings Corporation

American Ratings Corporation (ARC), the creator of <u>Diamond Certified Resource</u>, the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country's most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise[®] earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9 geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

Greg Louie is CEO of ARC. He can be contacted at greglouie@diamondcertified.org or (925) 548-3175.