## News Release FOR IMMEDIATE RELEASE

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# NEW Letcher Brothers Auto Repair Diamond Certified Company Report SUMMARY UPDATE

Celebrates 34th anniversary, offers "new customer special," publishes new blog on its website, new survey responses posted

Petaluma, CA, April 21, 2025 – Diamond Certified Resource has published a new Company

Report Summary Update on <u>Letcher Brothers Auto Repair</u>. This newly researched report for quality-seeking Bay Area consumers adds to Letcher Brothers Auto Repair's deep info company report on <u>diamondcertified.org</u>, which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.

Letcher Brothers Auto Repair has earned Diamond Certified for 13 consecutive years, with 302 verified customers surveyed and a customer loyalty rate of 99%. The company provides a variety of repair services for European, Japanese and American vehicles at its Pinole facility.



Letcher Brothers Auto Repair Diamond Certified Company Report + New SUMMARY UPDATE

## **Letcher Brothers Auto Repair Diamond Certified Video Reports**

Company Profile
Company Story

"Letcher Brothers Auto Repair has earned Diamond Certified for over a decade, and we're proud to add even more deep research about them in this new Summary Update," says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource.

"When you read their survey responses and see photos of their jobs, they really stand out as an excellent auto repair shop."

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company's customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company's entire customer base, each company's research results truly represent its customer satisfaction level. Most companies can't pass the rating.

### **About Letcher Brothers Auto Repair**

<u>Letcher Brothers Auto Repair</u> services most types of European, Japanese, American and fleet vehicles at its Pinole facility, handling everything from general tune-ups and computer diagnostics to comprehensive engine and transmission repairs. The company is also qualified to perform dealer-required scheduled maintenance work, and it offers free local towing with every major repair.

Mike Letcher is owner of Letcher Brothers Auto Repair, a Diamond Certified auto repair shop. He can be contacted at <u>letcherbros@gmail.com</u> or (510) 926-6069.

#### **About American Ratings Corporation**

American Ratings Corporation (ARC), the creator of <u>Diamond Certified Resource</u>, the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country's most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise® earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9 geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

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