### News Release FOR IMMEDIATE RELEASE

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## NEW Kelly Plumbing & Heating, Inc. Diamond Certified Company Report SUMMARY UPDATE

Celebrates 31st anniversary, offers new rebates on its website, new survey responses posted

Petaluma, CA, April 1, 2025 – Diamond Certified Resource has published a new Company Report Summary Update on Kelly Plumbing & Heating, Inc. This newly researched report for

quality-seeking Bay Area consumers adds to Kelly Plumbing & Heating's deep info company report on <u>diamondcertified.org</u>, which includes indepth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.

Kelly Plumbing & Heating, Inc. has earned Diamond Certified for 15 consecutive years, with 379 verified customers surveyed and a customer loyalty rate of 95%. The company installs forced air furnaces, heat pumps, and air conditioning systems for residential and light commercial clients in Marin County, Petaluma, and Sonoma.



<u>Kelly Plumbing & Heating, Inc. Diamond Certified Company Report + New SUMMARY UPDATE</u>

# Kelly Plumbing & Heating, Inc. Diamond Certified Video Reports Company Profile Company Story

"Kelly Plumbing & Heating, Inc. has earned Diamond Certified for over a decade, and we're proud to add even more deep research about them in this new Summary Update," says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified

Resource. "When you read their survey responses and see photos of their jobs, they really stand out as a fantastic HVAC company."

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company's customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company's entire customer base, each company's research results truly represent its customer satisfaction level. Most companies can't pass the rating.

### About Kelly Plumbing & Heating, Inc.

Kelly Plumbing & Heating, Inc. installs the latest technology in forced air furnaces, heat pumps and air conditioning systems for residents of Marin County, Petaluma and Sonoma. The company specializes in identifying and solving homeowners' indoor air quality concerns, temperature imbalances, and airflow issues by utilizing state-of-the-art technology.

Jim Kelly is owner of Kelly Plumbing & Heating, Inc., a Diamond Certified HVAC company. He can be contacted at <a href="mailto:jim@kellyheat.com">jim@kellyheat.com</a> or (415) 935-0965.

#### **About American Ratings Corporation**

American Ratings Corporation (ARC), the creator of <u>Diamond Certified Resource</u>, the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country's most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise® earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9 geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

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