News Release
FOR IMMEDIATE RELEASE

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NEW Kelly Plumbing & Heating, Inc. Diamond Certified Company Report SUMMARY UPDATE

Celebrates 32nd anniversary, new projects completed, new survey responses posted



Petaluma, CA, November 2, 2026 – Diamond Certified Resource has published a new Company Report Summary Update on Kelly Plumbing & Heating, Inc. This newly researched report for quality-seeking Bay Area consumers adds to Kelly Plumbing & Heating's deep info company report on diamondcertified.org, which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.

Kelly Plumbing & Heating, Inc. has earned Diamond Certified for 16 consecutive years, with 429 verified customers surveyed and a customer loyalty rate of 95%. The company installs HVAC systems for residential and light commercial clients in Marin County, Petaluma, and Sonoma.

Here are some highlights from the new Update:

- Celebrated its 32nd anniversary
- Installed a new HVAC system for a homeowner in Novato
- Two new Diamond Certified Survey Responses posted

Kelly Plumbing & Heating, Inc. Diamond Certified Company Report + New SUMMARY UPDATE

Kelly Plumbing & Heating, Inc. Diamond Certified Video Reports
Company Profile

Company Story

"Kelly Plumbing & Heating, Inc. has earned Diamond Certified for over a decade, and we're proud to add even more deep research about them in this new Summary Update," says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource. "When you read their survey responses and see photos of their jobs, they really stand out as an exceptional HVAC company."

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company's customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company's entire customer base, each company's research results truly represent its customer satisfaction level. Most companies can't pass the rating.

About Kelly Plumbing & Heating, Inc.
Kelly Plumbing & Heating, Inc. installs the latest technology in forced air furnaces, heat pumps and air conditioning systems for residents of Marin County, Petaluma, and Sonoma. The company has been in business since 1994 and specializes in identifying and solving homeowners' indoor air quality concerns, temperature imbalances, and airflow issues by utilizing state-of-the-art technology.

Jim Kelly is owner of Kelly Plumbing & Heating, Inc., a Diamond Certified HVAC company. He can be contacted at jim@kellyheat.com or (415) 935-0965.

About American Ratings Corporation
American Ratings Corporation (ARC), the creator of Diamond Certified Resource, the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country's most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise® earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9 geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

Greg Louie is CEO of ARC. He can be contacted at greglouie@diamondcertified.org or (925) 548-3175.