

**News Release**  
**FOR IMMEDIATE RELEASE**

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**NEW HPS Palo Alto, Inc. Diamond Certified Company Report SUMMARY UPDATE**  
*Celebrates 30th anniversary, publishes new blog on its website, new survey responses posted*

Petaluma, CA, April 1, 2025 – Diamond Certified Resource has published a new Company Report Summary Update on [HPS Palo Alto, Inc.](https://www.hpspaloalto.com) This newly researched report for quality-seeking Bay Area consumers adds to HPS Palo Alto's deep info company report on [diamondcertified.org](https://www.diamondcertified.org), which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.

HPS Palo Alto, Inc. has earned Diamond Certified for 15 consecutive years, with 197 verified customers surveyed and a customer loyalty rate of 94%. The company provides home repair, maintenance and preservation services for clients in San Mateo and Santa Clara Counties.



**President/Founder Steve Spratt, Diamond Certified Expert Contributor**

Steve Spratt is a veteran of the home repair industry who has contributed his expertise to help Bay Area residents improve their home repair projects. He is available to provide his unique insights on all types of home repair topics. Reach him directly for interviews at [lexi@homepreservation.com](mailto:lexi@homepreservation.com) or (650) 770-9970.



Steve's expert tips and additional information about HPS Palo Alto, Inc. can be found below.

[HPS Palo Alto, Inc. Diamond Certified Company Report + New SUMMARY UPDATE](#)

**HPS Palo Alto, Inc. Diamond Certified Video Reports**  
[Company Profile](#)

[Company Story](#)  
[Expert Contributions](#)

## **President/Founder Steve Spratt's Diamond Certified Expert Contributions**

[Steve Spratt Profile](#)

[Steve Spratt Expert Tip: Keeping Track of Home Maintenance Needs](#)

[Steve Spratt Expert Tip: How to Prevent Efflorescence on Masonry Surfaces](#)

[Steve Spratt Expert Tip: How to Keep Your Washing Machine Mildew-Free](#)

[Steve Spratt Expert Tip: The Importance of Gutter Maintenance](#)

[Steve Spratt Expert Video: Tips for a Mold-Free Washing Machine](#)

[Steve Spratt Expert Video: Rain Gutter Maintenance](#)

“HPS Palo Alto, Inc. has earned Diamond Certified for over a decade, and we’re proud to add even more deep research about them in this new Summary Update,” says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource. “When you read their survey responses and see photos of their jobs, they really stand out as an excellent home repair company.”

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company’s customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company’s entire customer base, each company’s research results truly represent its customer satisfaction level. Most companies can’t pass the rating.

### **About HPS Palo Alto, Inc.**

[HPS Palo Alto, Inc.](#) believes every home should serve as a sanctuary to live, rest and reenergize. The company’s Stewardship subscription service is designed to make that happen. It is a strategy and a new way of thinking for a better life. Stewardship removes the work and worry of properly caring for a home from each client’s shoulders.

Steve Spratt is president/founder of HPS Palo Alto, Inc., a Diamond Certified home repair company. He can be contacted at [lexi@homepreservation.com](mailto:lexi@homepreservation.com) or (650) 770-9970.

### **About American Ratings Corporation**

American Ratings Corporation (ARC), the creator of [Diamond Certified Resource](#), the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country’s most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise® earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at [diamondcertified.org](http://diamondcertified.org). They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9

geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

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