## News Release FOR IMMEDIATE RELEASE

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# **NEW Hometown Heating & Air Conditioning Diamond Certified Company Report SUMMARY UPDATE**

Celebrates 13th anniversary, offers new promotions, posts new blog on its website, new survey responses published

Petaluma, CA, November 10, 2025 – Diamond Certified Resource has published a new Company Report Summary Update on Hometown Heating & Air Conditioning. This newly researched report for quality-seeking Bay Area consumers adds to Hometown Heating & Air Conditioning's deep info company report on diamondcertified.org, which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.

Hometown Heating & Air Conditioning has earned Diamond Certified for 12 consecutive years, with 457 verified customers surveyed and a customer loyalty rate of 92%. The company installs, repairs, and maintains HVAC systems for homeowners in Contra Costa, Alameda, and Solano Counties.



### Owner Brian Waskow, Diamond Certified Expert Contributor

Brian Waskow is a veteran of the HVAC industry who has contributed his expertise to help Bay Area residents improve their heating and air conditioning projects. He is available to provide his unique insights on all types of HVAC topics. Reach him directly for interviews at <a href="mailto:alobban@hhvac.com">alobban@hhvac.com</a> or (510) 456-0082.



Brian's expert tips and additional information about Hometown Heating & Air Conditioning can be found below.

# Hometown Heating & Air Conditioning Diamond Certified Company Report + New SUMMARY UPDATE

## Hometown Heating & Air Conditioning Diamond Certified Video Reports

Company Profile

**Company Story** 

5 Useful Answers

**Expert Contributions** 

### Owner Brian Waskow's Diamond Certified Expert Contributions

Brian Waskow Profile

Brian Waskow Expert Tip: Tips to Improve HVAC Air Filtration

Brian Waskow Expert Tip: Home Applications for Smart Technology

Brian Waskow Expert Tip: The Benefits of Proactive HVAC Maintenance

Brian Waskow Expert Tip: The Importance of HVAC System Filtration

Brian Waskow Expert Tip: Benefits of a Programmable Thermostat

Brian Waskow Expert Video: Programmable Thermostat Advantages

Brian Waskow Expert Video: HVAC Air Filter Warning

Brian Waskow Expert Video: Taking Advantage of Smart Home Technology

Brian Waskow Expert Video: A Proactive Approach to HVAC Maintenance

"Hometown Heating & Air Conditioning has earned Diamond Certified for over a decade, and we're proud to add even more deep research about them in this new Summary Update," says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource. "When you read their survey responses and see photos of their jobs, they really stand out as a fantastic HVAC contractor."

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company's customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company's entire customer base, each company's research results truly represent its customer satisfaction level. Most companies can't pass the rating.

#### **About Hometown Heating & Air Conditioning**

Hometown Heating & Air Conditioning installs, repairs, and maintains a variety of HVAC systems for residential clients in Contra Costa, Alameda, and Solano Counties. Additionally, the family-owned and operated company is qualified to perform safety inspections and energy audits; clean dryer vents; and install indoor air quality products such as carbon monoxide detectors, humidifiers, and zoning and programmable thermostats.

Brian Waskow is owner of Hometown Heating & Air Conditioning, a Diamond Certified HVAC contractor. He can be contacted at <a href="mailto:alobban@hhvac.com">alobban@hhvac.com</a> or (510) 456-0082.

#### **About American Ratings Corporation**

American Ratings Corporation (ARC), the creator of <u>Diamond Certified Resource</u>, the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country's most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise<sup>®</sup> earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9 geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

Greg Louie is CEO of ARC. He can be contacted at greglouie@diamondcertified.org or (925) 548-3175.