News Release FOR IMMEDIATE RELEASE

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NEW FixEm Appliance Repair Diamond Certified Company Report SUMMARY UPDATE

Celebrates 7th anniversary, incorporates new smart appliance diagnostics, publishes new blog on its website, new survey responses posted

Petaluma, CA, November 4, 2025 – Diamond Certified Resource has published a new Company Report Summary Update on <u>FixEm Appliance Repair</u>. This newly researched report for quality-seeking Bay Area consumers adds to FixEm Appliance Repair's deep info company report on <u>diamondcertified.org</u>, which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.

FixEm Appliance Repair has earned Diamond Certified for seven consecutive years, with 242 verified customers surveyed and a customer loyalty rate of 93%. The company repairs all types of large appliances for residential customers throughout most of Contra Costa and Alameda Counties.

Owner Moshe Spund, Diamond Certified Expert Contributor

Moshe Spund is a veteran of the appliance repair industry who has contributed his expertise to help Bay Area residents improve their appliance repair projects. He is available to provide his unique insights on all types of appliance topics. Reach him directly for interviews at moshe.fixem@gmail.com or (925) 386-6928.



Moshe's expert tips and additional information about FixEm Appliance Repair can be found below.

FixEm Appliance Repair Diamond Certified Company Report + New SUMMARY UPDATE

FixEm Appliance Repair Diamond Certified Video Reports

Company Profile
Company Story
5 Useful Answers
Expert Contributions

Owner Moshe Spund's Diamond Certified Expert Contributions

Moshe Spund Profile

Moshe Spund Expert Tip: An Important Dryer Maintenance Measure

Moshe Spund Expert Video: Dryer Lint Filter Maintenance

"FixEm Appliance Repair has earned Diamond Certified for nearly a decade, and we're proud to add even more deep research about them in this new Summary Update," says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource. "When you read their survey responses and see photos of their jobs, they really stand out as a fantastic appliance repair company."

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company's customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company's entire customer base, each company's research results truly represent its customer satisfaction level. Most companies can't pass the rating.

About FixEm Appliance Repair

<u>FixEm Appliance Repair</u> fixes washers and dryers, ovens, refrigerators, and other large appliances for residential customers throughout most of Contra Costa and Alameda Counties. Owners Moshe Spund and Natan Framowitz have the training and equipment to service all major and minor brands, and they also perform preventive maintenance that's designed to extend the life span of their clients' appliances.

Moshe Spund is owner of FixEm Appliance Repair, a Diamond Certified appliance repair company. He can be contacted at moshe.fixem@gmail.com or (925) 386-6928.

About American Ratings Corporation

American Ratings Corporation (ARC), the creator of <u>Diamond Certified Resource</u>, the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country's most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise[®] earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9

geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

Greg Louie is CEO of ARC. He can be contacted at greglouie@diamondcertified.org or (925) 548-3175.