News Release FOR IMMEDIATE RELEASE

Walee Gon, President Faxon Garage (415) 830-8930 faxongarage@gmail.com



Greg Louie, CEO American Ratings Corporation (925) 548-3175 greglouie@diamondcertified.org



NEW Faxon Garage Diamond Certified Company Report SUMMARY UPDATE

Celebrates 65th anniversary, new jobs completed, new survey responses posted

Petaluma, CA, May 23, 2025 – Diamond Certified Resource has published a new Company Report Summary Update on <u>Faxon Garage</u>. This newly researched report for quality-seeking Bay Area consumers adds to Faxon Garage's deep info company report on <u>diamondcertified.org</u>, which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.

Faxon Garage has earned Diamond Certified for 13 consecutive years, with 440 verified customers surveyed and a customer loyalty rate of 94%. The company provides maintenance and repair services for most types of domestic and foreign vehicles at its San Francisco facility.



President Walee Gon, Diamond Certified Expert Contributor

Walee Gon is a veteran of the auto repair industry who has contributed his expertise to help Bay Area residents improve their vehicle maintenance jobs. He is available to provide his unique insights on all types of auto repair topics. Reach him directly for interviews at faxongarage@gmail.com or (415) 830-8930.



Walee's expert tips and additional information about Faxon Garage can be found below.

Faxon Garage Diamond Certified Company Report + New SUMMARY UPDATE

Faxon Garage Diamond Certified Video Reports

Company Profile

Company Story Expert Contributions

President Walee Gon's Diamond Certified Expert Contributions

Walee Gon Profile

Walee Gon Expert Tip: Maintaining Your Shocks

Walee Gon Expert Tip: How to Maintain Your Tires

Walee Gon Expert Video: Maintaining Your Shocks

Walee Gon Expert Video: Tire Maintenance and Replacement

"Faxon Garage has earned Diamond Certified for over a decade, and we're proud to add even more deep research about them in this new Summary Update," says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource. "When you read their survey responses and see photos of their jobs, they really stand out as an excellent auto repair shop."

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company's customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company's entire customer base, each company's research results truly represent its customer satisfaction level. Most companies can't pass the rating.

About Faxon Garage

<u>Faxon Garage</u> provides a wide range of maintenance and repair services for most types of domestic and foreign vehicles at its San Francisco facility. The company handles heavy-duty jobs such as engine and transmission replacements, and it can also perform pre-purchase inspections on used cars.

Walee Gon is president of Faxon Garage, a Diamond Certified auto repair shop. He can be contacted at faxongarage@gmail.com or (415) 830-8930.

About American Ratings Corporation

American Ratings Corporation (ARC), the creator of <u>Diamond Certified Resource</u>, the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country's most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise[®] earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9 geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

Greg Louie is CEO of ARC. He can be contacted at greglouie@diamondcertified.org or (925) 548-3175.