

News Release
FOR IMMEDIATE RELEASE

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NEW European Sales & Service Diamond Certified Company Report SUMMARY UPDATE
Celebrates 40th anniversary, new jobs completed, new survey responses posted

Petaluma, CA, March 3, 2025 – Diamond Certified Resource has published a new Company Report Summary Update on [European Sales & Service](#). This newly researched report for quality-seeking Bay Area consumers adds to European Sales & Service’s deep info company report on [diamondcertified.org](#), which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.



European Sales & Service has earned Diamond Certified for 23 consecutive years, with 599 verified customers surveyed and a customer loyalty rate of 96%. The company repairs and maintains all types of Mercedes-Benz vehicles at its Santa Rosa facility.

Owner Richard Cordes, Diamond Certified Expert Contributor

Richard Cordes is a veteran of the auto repair industry who has contributed his expertise to help Bay Area residents improve their vehicle maintenance jobs. He is available to provide his unique insights on all types of auto repair topics. Reach him directly for interviews at [richard@europeansales.com](#) or (707) 836-3960.



Richard’s expert tips and additional information about European Sales & Service can be found below.

[European Sales & Service Diamond Certified Company Report + New SUMMARY UPDATE](#)

European Sales & Service Diamond Certified Video Reports

[Company Profile](#)

[Company Story](#)

[Expert Contributions](#)

Owner Richard Cordes' Diamond Certified Expert Contributions

[Richard Cordes Profile](#)

[Richard Cordes Expert Tip: The Benefits of Specialized Auto Repair](#)

[Richard Cordes Expert Video: Advice for Buying a Used Mercedes-Benz](#)

“European Sales & Service has earned Diamond Certified for over two decades, and we’re proud to add even more deep research about them in this new Summary Update,” says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource. “When you read their survey responses and see photos of their jobs, they really stand out as an exceptional auto repair shop.”

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company’s customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company’s entire customer base, each company’s research results truly represent its customer satisfaction level. Most companies can’t pass the rating.

About European Sales & Service

[European Sales & Service](#) is a full-service, independently owned repair shop in Santa Rosa that works exclusively on Mercedes-Benz vehicles. The company offers complete service, maintenance and repair, including "check engine" light diagnostics, transmission and air conditioning repair, Service A and Service B maintenance services, major engine overhauls, tune-ups, and more. Its technicians are factory-trained and proficient with all years and models of Mercedes-Benz vehicles.

Richard Cordes is owner of European Sales & Service, a Diamond Certified auto repair shop. He can be contacted at richard@europeansales.com or (707) 836-3960.

About American Ratings Corporation

American Ratings Corporation (ARC), the creator of [Diamond Certified Resource](#), the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country’s most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise® earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9

geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

Greg Louie is CEO of ARC. He can be contacted at greglouie@diamondcertified.org or (925) 548-3175.