

News Release
FOR IMMEDIATE RELEASE

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NEW Duncan Plumbing Ent., Inc. Diamond Certified Company Report SUMMARY UPDATE

Celebrates 25th anniversary, offers several new specials, publishes new blog on its website, new survey responses posted

Petaluma, CA, November 21, 2025 – Diamond Certified Resource has published a new Company Report Summary Update on [Duncan Plumbing Ent., Inc.](https://duncanplumbingent.com) This newly researched report for quality-seeking Bay Area consumers adds to Duncan Plumbing's deep info company report on diamondcertified.org, which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.

Duncan Plumbing Ent., Inc. has earned Diamond Certified for 11 consecutive years, with 355 verified customers surveyed and a customer loyalty rate of 94%. The company provides plumbing installation and repair services for residential and commercial clients in Santa Cruz County.

Owner Scott Duncan, Diamond Certified Expert Contributor

Scott Duncan is a veteran of the plumbing industry who has contributed his expertise to help Bay Area residents improve their plumbing projects. He is available to provide his unique insights on all types of plumbing topics. Reach him directly for interviews at scott@duncanplumbing.us or (831) 708-8909.



Scott's expert tips and additional information about Duncan Plumbing Ent., Inc. can be found below.

[Duncan Plumbing Ent., Inc. Diamond Certified Company Report + New SUMMARY UPDATE](#)

Duncan Plumbing Ent., Inc. Diamond Certified Video Reports

[Company Profile](#)

[Company Story](#)

[Expert Contributions](#)

Owner Scott Duncan's Diamond Certified Expert Contributions

[Scott Duncan Profile](#)

[Scott Duncan Expert Tip: How to Replace a Water Heater Anode Rod](#)

[Scott Duncan Expert Video: Replacing Your Water Heater's Anode Rod](#)

“Duncan Plumbing Ent., Inc. has earned Diamond Certified for over a decade, and we’re proud to add even more deep research about them in this new Summary Update,” says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource. “When you read their survey responses and see photos of their jobs, they really stand out as a tremendous plumbing company.”

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company’s customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company’s entire customer base, each company’s research results truly represent its customer satisfaction level. Most companies can’t pass the rating.

About Duncan Plumbing Ent., Inc.

[Duncan Plumbing Ent., Inc.](#) provides a wide range of plumbing services for residential and commercial clients throughout Santa Cruz County. In addition to handling general plumbing work like drain clearing, fixture repairs and water heater installations, the company has the training and equipment to offer specialized services like radiant heating system repairs, sewer line inspections and repairs, and copper and PEX repiping.

Scott Duncan is owner of Duncan Plumbing Ent., Inc., a Diamond Certified plumbing company. He can be contacted at scott@duncanplumbing.us or (831) 708-8909.

About American Ratings Corporation

American Ratings Corporation (ARC), the creator of [Diamond Certified Resource](#), the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country’s most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise® earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9 geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

Greg Louie is CEO of ARC. He can be contacted at greglouie@diamondcertified.org or (925) 548-3175.