News Release
FOR IMMEDIATE RELEASE

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NEW City Carpets Diamond Certified Company Report SUMMARY UPDATE

Celebrates 33rd anniversary, wins new award, publishes new blogs, new survey responses posted



Petaluma, CA, October 13, 2026 – Diamond Certified Resource has published a new Company Report Summary Update on City Carpets. This newly researched report for quality-seeking Bay Area consumers adds to City Carpets' deep info company report on diamondcertified.org, which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.

City Carpets has earned Diamond Certified for 17 consecutive years, with 496 verified customers surveyed and a customer loyalty rate of 95%. The company provides and installs all types of flooring products for residential and commercial clients throughout Northern California.

Here are some highlights from the new Update:

- Celebrated its 33rd anniversary
- Won "Best Flooring in Marin" in Marin Magazine's Best of the County 2026 awards
- Published several new blogs on its website



President Leigh Bakhtiari, Diamond Certified Expert Contributor
Leigh Bakhtiari is a veteran of the flooring industry who has contributed her expertise to help Bay Area residents improve their flooring projects. She is available to provide her unique insights on all types of flooring topics. Reach her directly for interviews at leigh@city-carpets.com or (415) 493-8934.

Leigh's expert tips and additional information about City Carpets can be found below.

City Carpets Diamond Certified Company Report + New SUMMARY UPDATE

City Carpets Diamond Certified Video Reports
Company Profile
Company Story
5 Useful Answers
Expert Contributions

President Leigh Bakhtiari's Diamond Certified Expert Contributions
Leigh Bakhtiari Expert Profile
Leigh Bakhtiari Expert Tip: The Truth About Carpet and Indoor Air Quality
Leigh Bakhtiari Expert Tip: Choosing a Quality Carpet Fiber
Leigh Bakhtiari Expert Tip: How to Vacuum Stairs
Leigh Bakhtiari Expert Tip: How to Remove a Carpet Stain
Leigh Bakhtiari Expert Video: Carpet Cleaning Frequency
Leigh Bakhtiari Expert Video: Carpets and Air Quality
Leigh Bakhtiari Expert Video: Hard Floor Cleaning Tip
Leigh Bakhtiari Expert Video: Choosing a Carpet Fiber
Leigh Bakhtiari Expert Video: How to Vacuum Stairs
Leigh Bakhtiari Expert Video: How to Remove a Carpet Stain
Leigh Bakhtiari Expert Video: 2 Renewable Flooring Options

"City Carpets has earned Diamond Certified for over a decade, and we're proud to add even more deep research about them in this new Summary Update," says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource. "When you read their survey responses and see photos of their jobs, they really stand out as an exceptional flooring company."

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company's customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company's entire customer base, each company's research results truly represent its customer satisfaction level. Most companies can't pass the rating.

About City Carpets
City Carpets is honored to be recognized with 2025 Readers' Choice Awards from Marin Magazine and the Marin Independent Journal. Serving homes and businesses throughout Northern California since 1993, the company is

proud of its local, mom-and-pop roots while also being part of Carpet One, North America's largest cooperative of independently owned flooring stores. This partnership allows it to offer the personalized service of a specialty retailer along with the buying power, selection and exclusive warranties typically found only in major national brands.

Leigh Bakhtiari is president of City Carpets, a Diamond Certified flooring company. She can be contacted at leigh@city-carpets.com or (415) 493-8934.

About American Ratings Corporation

American Ratings Corporation (ARC), the creator of Diamond Certified Resource, the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country's most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise® earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9 geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

Greg Louie is CEO of ARC. He can be contacted at greglouie@diamondcertified.org or (925) 548-3175.