

News Release
FOR IMMEDIATE RELEASE

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NEW Castles Home Service Diamond Certified Company Report SUMMARY UPDATE
Celebrates 43rd anniversary, posts new blog on its website, new survey responses posted

Petaluma, CA, October 16, 2025 – Diamond Certified Resource has published a new Company Report Summary Update on [Castles Home Service](https://www.castleshomeservice.com). This newly researched report for quality-seeking Bay Area consumers adds to Castles Home Service's deep info company report on [diamondcertified.org](https://www.diamondcertified.org), which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.

Castles Home Service has earned Diamond Certified for two consecutive years, with 35 verified customers surveyed and a customer loyalty rate of 100%. The company restores, cleans, and maintains natural stone surfaces for residential and commercial clients in Monterey, Santa Cruz, Santa Clara, San Mateo, San Francisco, and Alameda Counties.

Owner Seth Franta, Diamond Certified Expert Contributor

Seth Franta is a veteran of the stone and tile restoration industry who has contributed his expertise to help Bay Area residents improve their stone and tile restoration projects. He is available to provide his unique insights on all types of stone and tile topics. Reach him directly for interviews at seth@castleshomeservice.com or (831) 708-8963.



Seth's expert tips and additional information about Castles Home Service can be found below.

[Castles Home Service Diamond Certified Company Report + New SUMMARY UPDATE](https://www.castleshomeservice.com)

Castles Home Service Diamond Certified Video Reports

[Company Profile](#)

[Company Story](#)

[Expert Contributions](#)

Owner Seth Franta's Diamond Certified Expert Contributions

[Seth Franta Profile](#)

[Seth Franta Expert Tip: 3 Marble and Stone Maintenance Hacks](#)

[Seth Franta Expert Video: Removing Stains From Marble](#)

[Seth Franta Expert Video: Restoring Shine to Granite Countertops](#)

[Seth Franta Expert Video: Preventing Water Damage in Stone Showers](#)

“Castles Home Service has earned our highest award, Diamond Certified, and now we’ve added to our deep research on the company in this new Summary Update,” says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource. “When you read their survey responses and see photos of their jobs, they really stand out as a fantastic stone and tile restoration company.”

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company’s customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company’s entire customer base, each company’s research results truly represent its customer satisfaction level. Most companies can’t pass the rating.

About Castles Home Service

[Castles Home Service](#) restores, cleans, and maintains all types of natural stone surfaces for residential and commercial clients in Monterey, Santa Cruz, Santa Clara, San Mateo, San Francisco, and Alameda Counties. In addition to working on everything from countertops and floors to interior and exterior vanities, the family-owned and operated company has the in-house capabilities to clean and seal stone, tile, and grout in high-traffic areas like kitchens and bathrooms.

Seth Franta is owner of Castles Home Service, a Diamond Certified stone and tile restoration company. He can be contacted at seth@castleshomeservice.com or (831) 708-8963.

About American Ratings Corporation

American Ratings Corporation (ARC), the creator of [Diamond Certified Resource](#), the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country’s most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise® earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9

geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

Greg Louie is CEO of ARC. He can be contacted at greglouie@diamondcertified.org or (925) 548-3175.