

**News Release
FOR IMMEDIATE RELEASE**

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NEW Cappstone, Inc. Diamond Certified Company Report SUMMARY UPDATE
Attends 2025 ISSA Show North America, releases new press release, produces new videos, new survey responses posted

Petaluma, CA, March 30, 2026 – Diamond Certified Resource has published a new Company Report Summary Update on [Cappstone, Inc.](#) This newly researched report for quality-seeking Bay Area consumers adds to Cappstone’s deep info company report on [diamondcertified.org](#), which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.



Cappstone, Inc. has earned Diamond Certified for 16 consecutive years, with 313 verified customers surveyed and a customer loyalty rate of 93%. The company provides managed facility maintenance services for all types of facilities throughout the Bay Area.

CEO Cori Chipman, Diamond Certified Expert Contributor

Cori Chipman is a veteran of the janitorial service industry who has contributed her expertise to help Bay Area residents improve their facility maintenance projects. She is available to provide her unique insights on all types of janitorial topics. Reach her directly for interviews at [cori@cappstone.com](#) or (415) 650-2446.



Cori’s expert tips and additional information about Cappstone, Inc. can be found below.

[Cappstone, Inc. Diamond Certified Company Report + New SUMMARY UPDATE](#)

Cappstone, Inc. Diamond Certified Video Reports

[Company Profile](#)

[Company Story](#)

[5 Useful Answers](#)

[Expert Contributions](#)

CEO Cori Chipman's Diamond Certified Expert Contributions

[Cori Chipman Profile](#)

[Cori Chipman Expert Tip: Communicating With Your Facility Services Provider](#)

[Cori Chipman Expert Tip: Strategy for Maintaining a Breakroom Refrigerator](#)

[Cori Chipman Expert Video: Breakroom Refrigerator Cleaning Tip](#)

“Cappstone, Inc. has earned Diamond Certified for over a decade, and we’re proud to add even more deep research about them in this new Summary Update,” says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource. “When you read their survey responses and see photos of their jobs, they really stand out as a tremendous janitorial service company.”

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company’s customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company’s entire customer base, each company’s research results truly represent its customer satisfaction level. Most companies can’t pass the rating.

About Cappstone, Inc.

[Cappstone, Inc.](#) provides managed facility maintenance services for all types of facilities throughout the Bay Area. As a certified Bay Area Green Business, the company uses environmentally-friendly cleaning methods and products, including those certified by Green Seal.

Cori Chipman is CEO of Cappstone, Inc., a Diamond Certified janitorial service company. She can be contacted at cori@cappstone.com or (415) 650-2446.

About American Ratings Corporation

American Ratings Corporation (ARC), the creator of [Diamond Certified Resource](#), the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country’s most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise® earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9 geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

Greg Louie is CEO of ARC. He can be contacted at greglouie@diamondcertified.org or (925) 548-3175.