News Release FOR IMMEDIATE RELEASE

Mark Galvez, Manager California Heating and Cooling (925) 350-6444 mark@californiahc.com



Greg Louie, CEO American Ratings Corporation (925) 548-3175 greglouie@diamondcertified.org



NEW California Heating and Cooling Diamond Certified Company Report SUMMARY UPDATE

Celebrates 18th anniversary, offers several new discounts, new survey responses posted

Petaluma, CA, April 17, 2025 – Diamond Certified Resource has published a new Company Report Summary Update on <u>California Heating and Cooling</u>. This newly researched report for quality-seeking Bay Area consumers adds to California Heating and Cooling's deep info company report on <u>diamondcertified.org</u>, which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.

California Heating and Cooling has earned Diamond Certified for eight consecutive years, with 233 verified customers surveyed and a customer loyalty rate of 95%. The company installs and services HVAC systems for homeowners in San Francisco, Contra Costa, Alameda, and Solano Counties.



Owner Raul Galvez, Diamond Certified Expert Contributor

Raul Galvez is a veteran of the HVAC industry who has contributed his expertise to help Bay Area residents improve their heating and air conditioning projects. He is available to provide his unique insights on all types of HVAC topics. Reach him directly for interviews at raul@californiahc.com or (925) 350-6444.



Raul's expert tips and additional information about California Heating and Cooling can be found below.

<u>California Heating and Cooling Diamond Certified Company Report + New SUMMARY</u> UPDATE

California Heating and Cooling Diamond Certified Video Reports

Company Profile
Company Story
5 Useful Answers
Expert Contributions

Owner Raul Galvez's Diamond Certified Expert Contributions

Raul Galvez Profile

Raul Galvez Expert Tip: The Importance of HVAC Maintenance Raul Galvez Expert Video: The Impact of HVAC Maintenance

"California Heating and Cooling has earned Diamond Certified for nearly a decade, and we're proud to add even more deep research about them in this new Summary Update," says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource. "When you read their survey responses and see photos of their jobs, they really stand out as a terrific HVAC contractor."

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company's customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company's entire customer base, each company's research results truly represent its customer satisfaction level. Most companies can't pass the rating.

About California Heating and Cooling

<u>California Heating and Cooling</u> installs and services all types of heating and air conditioning systems for residential clients in San Francisco, Contra Costa, Alameda, and Solano Counties. The company also has the in-house capabilities to clean air ducts and perform other services that improve indoor air quality, and it offers preventive maintenance programs to homeowners who need ongoing help with their HVAC equipment.

Mark Galvez is manager of California Heating and Cooling, a Diamond Certified HVAC contractor. He can be contacted at mark@californiahc.com or (925) 350-6444.

About American Ratings Corporation

American Ratings Corporation (ARC), the creator of <u>Diamond Certified Resource</u>, the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country's most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise® earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9 geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

Greg Louie is CEO of ARC. He can be contacted at greglouie@diamondcertified.org or (925) 548-3175.