

News Release
FOR IMMEDIATE RELEASE

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NEW Benjamin Franklin Plumbing Diamond Certified Company Report SUMMARY UPDATE

Named top franchise opportunity on 2025 Entrepreneur Franchise 500 list, offers several new discounts, new survey responses posted

Petaluma, CA, May 7, 2025 – Diamond Certified Resource has published a new Company Report Summary Update on [Benjamin Franklin Plumbing](https://benfranklinplumbing.com). This newly researched report for quality-seeking Bay Area consumers adds to Benjamin Franklin Plumbing's deep info company report on diamondcertified.org, which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.

Benjamin Franklin Plumbing has earned Diamond Certified for 16 consecutive years, with 368 verified customers surveyed and a customer loyalty rate of 93%. The company provides plumbing maintenance and repair services for homeowners throughout the Greater Bay Area.



Owner Daniel Gagne, Diamond Certified Expert Contributor

Daniel Gagne is a veteran of the plumbing industry who has contributed his expertise to help Bay Area residents improve their plumbing projects. He is available to provide his unique insights on all types of plumbing topics. Reach him directly for interviews at daniel.gagne@benfranklinplumbing.com or (415) 960-1409.



Daniel's expert tips and additional information about Benjamin Franklin Plumbing can be found below.

[Benjamin Franklin Plumbing Diamond Certified Company Report + New SUMMARY UPDATE](#)

Benjamin Franklin Plumbing Diamond Certified Video Reports

[Company Profile](#)

[Company Story](#)

[Expert Contributions](#)

Owner Daniel Gagne's Diamond Certified Expert Contributions

[Daniel Gagne Profile](#)

[Daniel Gagne Expert Tip: DIY Water Heater Maintenance](#)

[Daniel Gagne Expert Video: How to Flush a Water Heater](#)

“Benjamin Franklin Plumbing has earned Diamond Certified for over a decade, and we’re proud to add even more deep research about them in this new Summary Update,” says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource. “When you read their survey responses and see photos of their jobs, they really stand out as a fantastic plumbing company.”

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company’s customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company’s entire customer base, each company’s research results truly represent its customer satisfaction level. Most companies can’t pass the rating.

About Benjamin Franklin Plumbing

[Benjamin Franklin Plumbing](#) provides plumbing services and repairs for residential clients throughout the Greater Bay Area. In addition to fixing drains, sinks, toilets, disposals and other household plumbing appliances, the company cleans sewers, maintains water heaters (including tankless and solar), repipes water delivery lines and more.

Daniel Gagne is owner of Benjamin Franklin Plumbing, a Diamond Certified plumbing company. He can be contacted at daniel.gagne@benfranklinplumbing.com or (415) 960-1409.

About American Ratings Corporation

American Ratings Corporation (ARC), the creator of [Diamond Certified Resource](#), the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country’s most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise® earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9 geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

Greg Louie is CEO of ARC. He can be contacted at greglouie@diamondcertified.org or (925) 548-3175.