News Release FOR IMMEDIATE RELEASE

Wayne Ortland, President Bay Area Drainage, Inc. (925) 388-6980 info@bayareadrainage.com

Greg Louie, CEO American Ratings Corporation (925) 548-3175 greglouie@diamondcertified.org





NEW Bay Area Drainage, Inc. Diamond Certified Company Report SUMMARY UPDATE

Celebrates 28th anniversary, new projects completed, new survey responses posted

Petaluma, CA, October 6, 2025 – Diamond Certified Resource has published a new Company Report Summary Update on <u>Bay Area Drainage</u>, <u>Inc.</u> This newly researched report for quality-seeking Bay Area consumers adds to Bay Area Drainage's deep info company report on <u>diamondcertified.org</u>, which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.

Bay Area Drainage, Inc. has earned Diamond Certified for 19 consecutive years, with 316 verified customers surveyed and a customer loyalty rate of 98%. The company installs drainage systems for residential and commercial clients in parts of Contra Costa and Alameda Counties.



Bay Area Drainage, Inc. Diamond Certified Company Report + New SUMMARY UPDATE

Bay Area Drainage, Inc. Diamond Certified Video ReportsCompany Story

"Bay Area Drainage, Inc. has earned Diamond Certified for nearly two decades, and we're proud to add even more deep research about them in this new Summary Update," says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource. "When you read their survey responses and see photos of their jobs, they really stand out as an excellent drainage contractor."

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is

that a large, random sample of each company's customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company's entire customer base, each company's research results truly represent its customer satisfaction level. Most companies can't pass the rating.

About Bay Area Drainage, Inc.

<u>Bay Area Drainage, Inc.</u> provides drainage systems for residential and commercial clients in parts of Contra Costa and Alameda Counties. The company also builds retaining walls and installs sump pumps, synthetic lawns, and pavestone driveways and walkways. Each drainage system is retrofitted to its surrounding landscape and carefully excavated around existing features.

Wayne Ortland is president of Bay Area Drainage, Inc., a Diamond Certified drainage contractor. He can be contacted at info@bayareadrainage.com or (925) 388-6980.

About American Ratings Corporation

American Ratings Corporation (ARC), the creator of <u>Diamond Certified Resource</u>, the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country's most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise[®] earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9 geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

Greg Louie is CEO of ARC. He can be contacted at greglouie@diamondcertified.org or (925) 548-3175.