News Release FOR IMMEDIATE RELEASE

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NEW Automobile Collision Center Diamond Certified Company Report SUMMARY UPDATE

Celebrates 24th anniversary, becomes Tesla Approved, new survey responses posted

Petaluma, CA, February 20, 2025 – Diamond Certified Resource has published a new Company Report Summary Update on Automobile Collision Center. This newly researched report for quality-seeking Bay Area consumers adds to Automobile Collision Center's deep info company report on diamondcertified.org, which includes in-depth ratings, researched articles, verified real customer ratings, verbatim survey responses, videos, photos, a capabilities table and more.

Automobile Collision Center has earned Diamond Certified for 14 consecutive years, with 557 verified customers surveyed and a customer loyalty rate of 93%. The company provides heavy duty collision repairs at four locations in Hayward, Newark, Fremont and Mountain View.



<u>Automobile Collision Center Diamond Certified Company Report + New SUMMARY UPDATE</u>

Automobile Collision Center Diamond Certified Video Reports Company Profile

Company Story

"Automobile Collision Center has earned Diamond Certified for over a decade, and we're proud to add even more deep research about them in this new Summary Update," says Greg Louie, founder and CEO of American Ratings Corporation, creator of Diamond Certified Resource.

"When you read their survey responses and see photos of their jobs, they really stand out as an exceptional auto body shop."

Only companies that score Highest in Quality and Helpful Expertise earn Diamond Certified. What really separates Diamond Certified ratings from the star score averages at review sites is that a large, random sample of each company's customers are surveyed by phone to get the most accurate ratings and verify only *real* customers are responding. By surveying from a company's entire customer base, each company's research results truly represent its customer satisfaction level. Most companies can't pass the rating.

About Automobile Collision Center

Automobile Collision Center provides heavy duty collision repairs for all types of vehicles at four locations in Hayward, Newark, Fremont and Mountain View. The family-owned and operated company uses a variety of state-of-the-art equipment to return customers' cars to their pre-accident conditions, including a paint matching system and a computerized frame and unibody straightening system. In addition to serving individuals and businesses, it acts as a direct repair shop for several major insurance companies, including Geico, State Farm and Tesla.

Jeff Choe is general manager of Automobile Collision Center, a Diamond Certified auto body shop. He can be contacted at jeff@autocollcenter.com or (510) 854-9781.

About American Ratings Corporation

American Ratings Corporation (ARC), the creator of <u>Diamond Certified Resource</u>, the source for consumers who love quality local companies, rates local companies by surveying only their verified real customers to produce the country's most accurate ratings of local companies. It also creates deeply researched company reports and consumer guides that give consumers the best companies plus the best advice for choosing a local Auto, Home, Health or Personal service type of company.

Only companies rated Highest in Quality and Helpful Expertise® earn Diamond Certified and are backed by their Performance Guarantee. All their deeply researched reports and guides are available for free at diamondcertified.org. They also produce an annual, full-color, printed Diamond Certified Directory with 840,000 copies published in 9 geographic zones in the Greater San Francisco Bay Area. Each April, these are mailed for free to their 182,000 Diamond Certified Preferred Members and selected homeowners and companies.

Greg Louie is CEO of ARC. He can be contacted at greglouie@diamondcertified.org or (925) 548-3175.